



IMPORTANT NOTICE

RE: 000-000-0000-000

April 22, 2005

XXXXXXX
XXXXXXXXXX
XXXXXXXXXXXX

Dear xxxxxxx,

Until very recently, Local Line America, Inc. ("Local Line") had been providing your **local telephone service** (dial tone) over the resold facilities of SBC Missouri (SBC). As you may be aware, Local Line is no longer able to provide your **local telephone service**.

But for the terms of the agreement governing Local Line's service to you, once Local Line's account with SBC was disconnected, your **local telephone service** would have been disconnected, too. To prevent your service from being disconnected without notification to you, SBC began providing **local telephone service** to you on April 22, 2005, for a limited transition period. You can continue receiving this service through May 23, 2005, which is the last day of this limited transition period. You will be billed by SBC for services provided to you during this transition period at our prevailing tariff rates.

Important: You have a choice in selecting the **local telephone service** provider you want to provide service to you. To continue to receive service after May 23, 2005, you must arrange for service with one of the **local telephone service** providers in your area. Before that date, you must contact the provider you prefer to arrange for service. You must make arrangements with a provider to actually begin providing you service **before** May 23, 2005 to avoid interruption of your service.

Should you wish to continue receiving SBC service after May 23, 2005, please call our business office. The telephone number for the SBC business office in your area is available in your SBC White Pages directory.

Remember, you must have replacement service up and running before May 23, 2005. If you fail to have replacement service functioning before May 23, 2005 you may not be able to keep the same telephone number for use with replacement service established after the limited transition service has been disconnected.

If within one week prior to the date of this letter, your **local telephone service** was disconnected or you changed your local telephone service provider, please disregard this letter. **If you have any questions regarding this letter please call 1-800-667-1086.**

Sincerely,

Jodi Kopenski
Manager
SBC Credit & Collections